# TS Didactic

Telehealth TS Name Date

## Opening

Eye-catching, engaging introduction to the topic

#### Examples:

- Video
- News Article
- New Journal Article
- Cartoon
- Interesting Website

## Objective

One-liner explaining what you're trying to teach

### Introduction of New Material

~10 Minutes

3-5 Slides About the Topic of Interest - basic knowledge

### **Guided Practice**

~10 minutes

Group activity to assess understanding and complete an exercise based on the new material that was introduced

#### **Examples:**

- Patient case
- Fill in chart together
- Quiz (use poll everywhere for participation)
- Role-play activity
- Game (e.g.

## **Key Points**

3-5 takeaways from the lesson

### Telehealth Reminders

- Review sign-ins and call attending prior to visit for precepting session
- Phone Visits
  - Non-English: call using Pacific Interpreters; add attending to call at the end (ask interpreter)
  - English: call using Doximity App with EHHOP phone number as caller ID (877-372-4161); add
    attending to call at end of visit (using merge call feature)

#### Video Visits

- Non-English: call ESIP interpreter using Doximity App; add patient onto call using + button in top right corner; add attending onto call at end of visit using + button in top right corner
- English: call patient using Doximity App; add attending into call at end of visit using + button in top right corner
- \*If patient not answering, call via phone and let them know to expect a text with a link in it, which they will need to click in order to join the video call. It is NO longer HIPAA compliant to use FaceTime, WhatsApp
- Complete ACT Guide immediately after visit
  - o Tag ACT members of the day to alert them of NEW issues
- Call Head TS or Chief TS Brittany (516-547-8826) with any issues